Wentzel Flying Service

Serving Families Since 1985 368 Carpenter Hill Road Folsom, CA 95630 (916) 719-5376

> California Registered Cremated Remains Disposer No. 138

Procedures

The following is intended to inform our clients as to how we conduct our business.

- 1. A log is kept to keep track of each call to request a scattering. This includes the date called, name of person requesting the scattering, name of decedent, Funeral home, when the cremains will be ready for pick-up, and the date picked up.
- The cremains are picked up at the Funeral Home. At that time another log keeps track of the date picked up, name of decedent, Funeral Home, and amount Paid.
- 3. One day prior to scattering, the cremains are prepared for scattering. The paper work is checked for location of scattering, the metal tag is removed and kept, the name and location of scattering is written on the plastic bag, and the remains are placed in a box sorted by location of scattering. Each decedents name is checked off on the pickup log to assure that no remains are left unaccounted for.
- 4. The cremains are taken to the airport and loaded into the airplane. We rent our aircraft. This provides us with a receipt and log by an independent business to provide addition verification. This procedure substantiates my personal log book for dates and duration of flights. All flights have a witness. This is simply for logistics. It is unresponsible to try to fly an aircraft, be vigilant, take pictures, and scatter by ones self.
- 5. A chute is placed below the bottom of the aircraft through the passenger side door. This allows each set of cremains to be poured into the chute separately without commingling. While the next set is prepared for scattering we travel approximately one mile at 120 miles per hour. During this time pictures are taken of the scattering location. These pictures also serves as further documentation. Thousands of negatives have been kept with their envelopes, receipts, and date of scattering.
- 6. Upon completion, the urns are inspected to assure that all names and identification are removed. They are then discarded. Within a few days of scattering, the photos are developed, and certificates are produced on a computer. They are then mailed, one set to the family and another to the Funeral Home. Again each name is checked off on the pickup log to assure every family receives confirmation.
- 7. The disposition permits are signed and mailed to the county of disposition and death. The E.P.A. is then notified. All original authorization to scatter forms, and a copy of the filed VS-9 forms are kept. All information is also backed up on the computer. Every attempt is made to safeguard the dignity of our services. Each set of cremains is treated with respect and dignity. In recent years over 100 Funeral Directors have accompanied our flights to witness first hand how we provide this service. This option is available to all directors. Please feel free to call Guy Wentzel at 916-719-5376 for further information.
- 8. As a licensed pilot of 28 years, holding a Commercial & Instrument Rating, I participate in continued flight training to assure competency. Also a current medical certificate and a Certificate of Insurance is available for inspection. Currently we main the Trust of over 150 Funeral Homes bringing over 23 years of experience to their families.

5-15-06